

Susan & Dave welcome you to Trefoil Guest House

Trefoil is a modern boutique style 7-bedroom Guest House situated a short walk from the picturesque harbour of Brixham, located on the English Riviera. Trefoil is tastefully decorated throughout, whilst still retaining its original Victorian features. All of our rooms are en-suite and we offer a selection of singles, doubles and superior, with a twin option available upon request. All of our rooms include: Flat Screen TV, high speed Wi-Fi, USB charging sockets, Duck Island toiletries and towels. A selection of tea, coffee and luxury biscuits are also provided. All rooms have access to a fridge with complementary chilled water and fresh milk.

We would be delighted to accommodate Guests who are visiting Brixham and surrounding areas whether on a short break, holiday or visiting friends and family.

Families with children 14 years old and over are welcome to stay at Trefoil, please call us direct for family bookings. Alternative arrival and departure times can be arranged for those Guests on business trips/working.

A wide selection of breakfast choice is available and freshly cooked using locally sourced produce where possible. Alternative options are available for those with specific dietary requirements.

There is private parking at Trefoil and ample off-road parking is also available. Guests can take advantage of these parking facilities, then take a short stroll to discover the bustling port and visit the many independent shops, cafes, restaurants and pubs on the harbour and marina area. There are plenty of wonderful walks along the marina, the fish quay, Breakwater, Shoalstone Beach or try one of the dramatic coastal walks at nearby St Marys Bay and Berry Head. Totnes and Salcombe are a short car journey away and Torquay, Paignton and Dartmouth can be reached by ferry.

We will work hard to make sure your stay is as enjoyable as possible. If there is anything we can help you with during your stay, please ring the bell in the hallway or text us on 07789 785 113 and we will do our utmost to assist you.

To contact us at any time day or night, please call 01803 855 266 or text on 07789 785 113; alternatively, email us at trefoilbrixham@gmail.com

Reviews - *We love to read the comments and suggestions in our Guest Book, by the front door. We would appreciate it if you could leave us a review on Tripadvisor (we can send you the link) <https://www.tripadvisor.co.uk/>.*

We hope that you enjoy your stay with us!

Susan & Dave.

Brixham



Brixham is situated at the southern end of Tor Bay in the beautiful English Riviera. Brixham Harbour has one of the largest UK fishing fleets with a thriving fish market to support it. Brixham was known as 'Mother of Deep-Sea Fisheries', its boats helped to establish the fishing industries of Hull, Grimsby and Lowestoft. In the 1890s, there were about 300 trawling vessels in Brixham, most of them independently owned. The trawlers can still be seen coming in and out of the harbour, followed by flocks of seagulls and sometimes you get a glimpse of seals and dolphins too.

Personifying a classic English fishing port, with its many colourful houses cascading down to the harbour, offers a view that's full of charm and character. Brixham possesses a wealth of history and appeals to all ages. There are a variety of shops, local art galleries, culture and maritime heritage to explore. Regular coastal boat tours and fishing excursions are the perfect way to experience the English Riviera.

Brixham Breakwater is a massive sea wall structure protecting Brixham Harbour, stretching for half a mile offshore offering panoramic views. From the far end you gain a very different perspective of the harbour and town.

Along the coastline there are 20 beaches to explore. Varying from wide sandy beaches to hidden coves, such as Fishcombe Cove and the beautiful, secluded St Marys Bay in Brixham. Berry Head National Nature Reserve is a prominent feature marking the southern end of Tor Bay. Providing breath-taking views across the bay to the East Devon Coast, the Dart Estuary and South Hams. Devon's beautiful English Riviera is the perfect spot for a memorable walking holiday, with Brixham being one of the prettiest coastlines. The whole area is a UNESCO-accredited Global Geopark.

Around the harbour and marina there are a wide variety of eateries and restaurants where you can sample local fresh produce. Whether it is a relaxed family lunch, a special dinner for two or an afternoon tea, Brixham offers fine dining restaurants, Bistros, Pub food and cafe bars that cater for all tastes.

Brixham hosts a number of festivals and events all year round and the surrounding area in the English Riviera offers attractions for all ages and interests. Salcombe, Exeter and Dartmoor are only an hour away and Dartmouth a short ferry ride.

You will find details of restaurants, festivals and things to see and places to visit further on in the welcome pack; alternatively, please visit our website: www.trefoilguesthouse.co.uk.

Fire & Evacuation

If you discover a fire, operate the nearest fire alarm OR on hearing the fire alarm evacuate at the nearest exit and call 999. Do not stop to collect personal belongings! The fire assembly point is across the main road opposite Trefoil Guest House.

Trefoil Wi-Fi Connection

- *Username: Guest BT WholeHome-HNF*
- *Password: breakfast134*

Car Parking

There are 2 parking spaces available on the front drive. Cars may also park for free across the road (not on the white lines) or alternatively in the adjacent side roads: Beverley Rise and Holwell Road. Guests, park their cars at their own risk. Trefoil Guest House accepts no responsibility for loss, theft or damage.

Games

Guests are welcome to use the board games and trivia quizzes located in the hallway cabinet. All we ask is that you return them as you found them, please.

Articulate, Cluedo, Playing Cards, Pub Quiz, TV & Film Quiz, Charades, Million Pound Drop.

Breakfast

Breakfast must be pre-ordered the day before. Please select from the menu on the last page and complete the breakfast forms which are in your room. Once completed, please leave the forms in the basket on the hall unit, as early as possible; by 7pm at the latest. Alternatively, you can text your breakfast requests to 07789 785 113. Breakfast is served between 07:45am to 08:45am. We will try to adhere to breakfast booking time requests, but this may not always be possible.

If you have any food allergies/intolerances or specific dietary requirements, please can you inform us in advance and we will be happy to accommodate your needs.

Useful Telephone Numbers and Websites

- *Devon Doctors – 08456 710 270*
- *Torbay Hospital, Lawes Bridge, Torquay, TQ2 7AA - 01803 614 567*
- *Police Devon and Cornwall Constabulary - 08452 777 444*
- *Torquay Tourist Information - 01803 211 211*
- *ACE Taxis of Brixham - 01803 882 121*

<https://bustimes.org/localities/brixham>

<https://www.torbay.gov.uk/roads/travel/ferry/>

<https://www.qwr.com/stations-and-destinations/stations/paignton>

Your Room

A front door key and codes are provided for each room, we do request that guests enter quietly and respect other guests if returning late in the evening.

All rooms are serviced prior to your visit. Only minimal room service will be undertaken, e.g., fresh milk to your room. Additional tea, coffee and sugar will be left on the radiator shelf on the first-floor landing. We will not enter your room during your stay unless requested.

To be kind to our environment we change our:

- *Towels after every 3rd night stay.*
- *Bed linen after every 4th night's stay.*
- *If you require clean towels or a bed linen change earlier, please let us know.*

Please do not use our towels for the beach/swimming.

Cosmetics

- ***Makeup, most fake tans and hair dyes are very difficult to remove from our bed linen and white towels.***
- ***Most cosmetics leave permanent stains. Face cloths can be provided, should you need it we have makeup remover too, please ask!***
- ***Please refrain from flushing sanitary items, paper towels, wipes, flushable wipes, cotton wool or anything else other than toilet paper down the toilet, these items can block our drains.***
- ***Candles are not permitted in the rooms due to fire regulations.***
- ***We do not allow takeaways to be consumed in our rooms, as smells linger and can leave marks on our bedding and towels.***

Liability of the Guests

Please report accidents, spillages or damage as soon as they happen. It is much easier to deal with the issue if it is brought to our attention. ALL guests are liable and will be charged for any damages caused whether accidental or deliberate.

We cannot be held responsible for any cash or valuables left in your room, so please ensure that the door is locked before you leave.

If you require ironing facilities, please ask!

Guests are requested to vacate rooms by 10.30am on the day of departure.

Any outstanding balance payments are to be made in full.

*We kindly ask you to ensure that you **hand in your keys before departing.***

Places to Eat in Brixham

All of the following information and links (in Blue) are available directly via our website:
www.trefoilguesthouse.co.uk

Here are just a few of the eateries available in Brixham:

Old Market House - 01803 856 891 - The Quay, Brixham, TQ5 8AW

<https://www.oldmarkethousebrixham.co.uk/>

Overlooking Brixham harbour and operating on two floors, the restaurant offers fresh, locally sourced food from the South West accompanied by great award-winning beer and fine wines. The Old Market House also offers guests an extensive outdoor seating area providing breath-taking views across Brixham harbour.

Beamers Restaurant - 01803 854 777 – 19-20 The Quay, Brixham, TQ5 8AW

<http://www.beamersrestaurant.co.uk/>

Beamers has a relaxed ambiance yet full of style and comfort with its smart, nautical interior. Offering a contemporary English menu, with seafood being a particular specialty and hand selected by the owner herself from Brixham's fish market just down the road. Reservations are strongly recommended, especially if you want a panoramic view of the harbour from one of their great window tables.

Simply Fish - 01803 859 585 - 72-74 Fore St, Brixham, TQ5 8A

<https://simplyfishrestaurant.co.uk/>

Simply Fish restaurant and takeaway is a family business, who buy local and seasonal fish for their daily specials, which are bought from Brixham Fish Market every day. They always have someone on hand to advise you with your choice. They have a well-stocked fresh fish counter, where they have a display of whole fish and shellfish for you to choose from.

Shoals Restaurant on The Lido - 01803 854 874 – Berry Head Road, Brixham, TQ5 9AF

<http://www.shoalsbrixham.co.uk/>

Shoals Restaurant on the Lido offers fresh fish, sourced locally and from their own family trawler. Meat and vegetarian dishes are also available. The small, family run restaurant and outside terrace is situated directly above the 'Lido' outdoor swimming pool, providing breath taking, panoramic views across the bay to Torquay and beyond.

The Prince William - 01803 854 468 – Berry Head Road, Brixham, TQ5 9BW

<https://theprincewilliam.co.uk/>

A comprehensive menu, focusing on locally sourced produce in a modern, plush environment. Brixham's waterfront restaurant and terrace is a place to enjoy the vibrant and picturesque fishing town, from a few pints in the sunshine, grabbing a quick burger, or visiting for a special occasion to indulge in local seafood.

Breakwater Bistro - 01803 856 738 - Berry Head Road, Brixham, TQ5 9AF

<https://www.brixham-restaurant.co.uk/>

Overlooking the little cove at Breakwater with splendid views across the whole of Torbay, this family run bistro uses locally sourced, sustainable produce wherever possible. With a relaxed and friendly atmosphere, balcony, terrace seating and displays of stunning photography by local professional photographer Chris Slack, the bistro is the perfect location to relax after a walk along the beach.

Harbour Light Restaurant - 01803 229 000 - North Quay, Paignton, TQ4 6DU

<https://www.harbourlightpaignton.co.uk/>

Perfectly perched along Paignton's scenic waterfront on the fringes of the town. Take advantage of harbourside sea views from the outdoor space or the log fire in cooler months. An inspired menu of pub classics with a contemporary twist and seasonal specials. Just a short ferry ride from Brixham.

Rockfish - 01802 850 872 - Fish Quay, Brixham, TQ5 8AW

<https://www.therockfish.co.uk/restaurants/brixham/>

Perhaps the closest restaurant to the finest source of fish in the UK. The award-winning seafood restaurant in Brixham sits in the world-famous fish market overlooking the boats as they land their catch, which arrives in the kitchen soon after. They have seating inside the restaurant and further seating for alfresco dining outside on the terrace which looks directly down to the fishing fleet.

Albero - 01803 882 753 - 18a New Quay Lane, Brixham, TQ5 8AJ

<https://www.alberobrixham.co.uk/>

Albero's is a Mediterranean inspired eatery focusing on fresh, locally sourced food, served in a warm, comfortable and relaxing environment. Set in the heart of Brixham fishing village, ideally located on the harbour, offering spectacular panoramic views over the waterfront from both the outside decking and inside the restaurant.

Mangiare – 01803 854 378 – Kings Street, Brixham, TQ5 9TF

<https://www.mangiarebrixham.co.uk/>

Sister restaurant to Albero, Mangiare brings a taste of the Med to Brixham. Offering an inclusive, informal and friendly experience with emphasis on casual dining and brunch. Using the freshest, seasonal ingredients possible from local sources, they change their menu with the availability of local produce from fish to vegetables and everything in between.

The Cow Shed – 01803 859 679 – 1- 4 Beach Approach, Brixham, TQ5 8JL

<https://www.cowshedbrixham.co.uk/>

Located in a side street, just a few steps from Brixham's beautiful harbour you'll find whitewashed stone walls and quirky cow-themed furnishings. The Cow Shed is essentially a bar and grill specialising in hand-made, succulent burgers that are hand-mixed and pressed. The varied menu includes fresh, locally-sourced ingredients where possible.

JR's Restaurant-Seafood & Steak – 01803 853 131 - 13A The Quay, Brixham, TQ5 8AW

<https://www.poopdeckrestaurant.com/>

JR's is an unpretentious, family run restaurant serving locally sourced fresh fish and steaks. They make their own bread and desserts.

Casa Nostra - 01803 411 886 - 23 Fore Street, Brixham, TQ5 8AA

<http://casanostra-brixham.co.uk/>

Casa Nostra, is an Italian Restaurant known for its quality, home cooked food and great atmosphere. It is a family run business which provides an excellent, friendly service.

The Guardhouse Cafe - 01803 855 778 - Berry Head Nature Reserve, Brixham, TQ5 9AW

<https://www.guardhousecafe.com/>

There has been a tea room in the Guardhouse for over 100 years. Ample seating of wooden tables outside or inside the light and airy café has large windows looking out to sea. Open every day, the café serves home-made quality breakfasts and lunches. Locally-made cakes and of course the famous Guardhouse Cream Teas!

Ella's Chocolate Emporium & Tea Rooms - 35 Fore Street, Brixham, TQ5 8AA

<https://www.chocella.co.uk/>

Ella's bake all their scones and cakes daily and their Cream Tea's and Afternoon Teas are proving very popular. Their menu is quite simple, but offers a wide variety of both sweet and savoury products, from their Breakfast Plate, Toasties, Sandwiches, American pancakes to their signature Chocolate Soup, which is an absolute must for all those that just love chocolate!

Pub Lunch - Traditional Sunday Roasts

The Blue Anchor, 83 Fore St, Brixham, TQ5 8AH - 01803 854 575

The Railway Inn, Dartmouth Road, Brixham, TQ5 0LL - 01803 844 702

The Bell Inn, 108 Drew Street, Brixham, TQ5 9JY - 01803 851 815 - Sunday Carvery 12:30 – 3:30

Churston Court, Church Road, Brixham, TQ5 0JE - 01803 842 186 - Sunday Carvery 12:30 – 4:00

Helpful websites

<https://www.englishriviera.co.uk/explore/the-english-riviera/brixham>

<https://www.visitdevon.co.uk/explore/towns-and-villages/brixham>

<https://www.englishriviera.co.uk/things-to-do/by-location/brixham>

https://www.tripadvisor.co.uk/Attractions-g551630-Activities-a_allAttractions.true-Brixham_English_Riviera_Devon_England.html

<https://www.visitbrixham.com/>

https://www.tripadvisor.co.uk/Restaurants-g551630-Brixham_English_Riviera_Devon_England.html

Festivals

Brixham hosts a number of popular festivals every year, see below for dates and details.

Brixham Pirate Festival - 29 April 2023 - 1 May 2023

Brixham, TQ5 8DY - <http://brixhampirates.com/>

The Brixham Pirate Festival is an annual gathering of the world's most infamous pirates. A swashbuckling mix of seaside shenanigans and pirate-themed fun. There will be LOTS of pirates, military and period re-enactors with guns and cannons to make plenty of noise, alongside music too with shanties and pirate rock.

English Riviera Air Show-Torbay - 3 & 4 June 2023

Esplanade Road, Paignton, TQ4 6BG - <https://britishairshows.com/torbay-airshow>

Events are centred around Paignton Green, with an action packed two-day programme of stunts, displays, flypasts with breath-taking aerial action and free entertainment for all the family. The air show is completely free and there are some great clifftop vantage sites across the Bay; for Brixham, both Berry Head and Battery Gardens, are highly recommended.

Torbay Steam Fair – 4, 5 & 6 August 2023

Dartmouth Road, Churston Ferrers, Brixham, TQ5 0JT - <http://www.torbaysteamfair.co.uk/>

Torbay Steam Fair is now one of the biggest events on the English Riviera events calendar and attracts visitors from far and wide. Situated just outside Brixham on the main A3022, this 3-day event is a must for all the family.

Dartmouth Royal Regatta – 23 - 26 August 2023

Port of Dartmouth - <https://www.dartmouthregatta.co.uk/>

The week-long celebrations have a plethora of water based and shoreside events as well as family entertainment and fun in bucket loads. The River Dart and the Embankment in the town is a favourite place to watch the events, enjoy the commentary and browse the shopping parade and craft market. An illuminated boat procession is held after dark and a firework display.

England's Seafood FEAST - 30 September – 15 October 2023

Events across Brixham, Paignton and Torquay - <https://www.englishriviera.co.uk>

Immerse yourself with some of the best seafood in the world. This isn't a conventional festival with a big marquee - instead you can enjoy a whole range of locally landed and caught fish and seafood at over 30 eateries across Brixham, Paignton and Torquay.

Lanterns, Lights and 'luminations' - November 2023 (dates to be announced)

The Quay, Middle Street, Fore Street, Strand, Kings Street.

<https://www.englishriviera.co.uk/whats-on/lanterns-lights-and-luminations-p1453303>

Brixham will celebrate its Christmas Lights Switch on with a 'Lanterns, Lights and 'luminations' parade. The event includes a magical lantern parade, an incredible firework display held in the Harbour Bowl, live music, street entertainment, and a street market.

Things to do & Places to visit



Shoalstone Pool - A seawater lido in beautiful Brixham, is a 53-metre sea water swimming Pool situated in a stunning position on Brixham sea front. It is built into a natural rock pool that has been popular for bathing since Victorian times
Berry Head Road, Brixham, TQ5 9FT
<http://shoalstonepool.com/about-us/>

Brixham Breakwater - Protecting Brixham Harbour is the massive structure of Brixham Breakwater, stretching for half a mile offshore. It's a pleasant walk along the length, and from the far end you gain a very different perspective of the harbour and town.
<https://www.englishriviera.co.uk/things-to-do/brixham-breakwater-p1479363>



Breakwater and Shoalstone Beach - Along the coast from the busy fishing harbour of Brixham is the Breakwater shingle beach and Shoalstone Beach. Explore the rock pools at low tide or take a walk along the coast. Why not visit the Breakwater Bistro with magnificent panoramic sea views?
Berry Head Road, Brixham, TQ5 9AJ
<http://www.brixham-restaurant.co.uk/>

St Mary's Bay - St Mary's Bay is a delightful, secluded, sandy beach with interesting rock formations and surrounding cliffs, just off the South West Coast Path. Enjoy panoramic views of the area from the coastal path overlooking the beach.
<https://www.thebeachguide.co.uk/south-west-england/devon/st-marys-bay.htm>



The beautiful little shingle beaches of **Fishcombe** and **Churston** on the outskirts of Brixham are quiet, peaceful coves, surrounded on all sides by tall cliffs and wooded hillsides. The scenery at Elberry Cove is beautiful and is framed by wooded hillsides, the sea is crystal clear and is safe to swim in. <https://www.englishriviera.co.uk/things-to-do/fishcombe-cove-p1277843>



Fishcombe Cove



Churston Cove

Broadsands Beach - only a short Drive from Brixham. Broadsands Rd, Paignton TQ4 6HL – Broadsands is a beautiful, long sandy beach in an idyllic, rural setting. Its gently sloping gradient makes it a popular choice for families with children and dog lovers. Stop and have a coffee or a bite to eat at Broadsands Bistro.

<https://www.englishriviers.co.uk/things-to-do/broadsands-beach-paignton-p181803>



Paignton Zoo - 01803 697 500

Totnes Road, Paignton, TQ4 7EU - <https://www.paigntonzoo.org.uk/about-us>

Paignton Zoo is not just one of the UK's top zoos and a great day out; they are also a conservation and education charity and part of Wild Planet Trust.

Brixham Fish Market Tours - 01803 882 325

Brixham Fish Market, The Quay, Brixham, TQ5 8AW

<https://brixhamfishmarket.co.uk/brixham-fish-market-tours/>

You can take a look behind the scenes during a guided tour of the market. The Fish Market Tours take place whilst the online auction is in progress providing you with a not-to-be-missed experience. You'll need to be up early to catch one, as tours start when the auction opens at 6am.

Sea Kayak Torbay - 01803 912 963 or 07903 992 930

Oddicombe Beach, Beach Road, Torquay, TQ13DD – <https://www.seakayaktorbay.co.uk>

Sea Kayak specialise in delivering sea kayaking adventures in and around the coves of the English Riviera and are now proud to be also delivering high-quality SUP tours and courses and beach water sports hire. So, whether you're looking to learn a new paddle sport or just planning an unforgettable day out, they've got something for everyone.

National Trust - Coleton Fishacre - 01803 842 382

Brownstone Road, Kingswear, Dartmouth, TQ6 0EQ

<https://www.nationaltrust.org.uk/coleton-fishacre/features/coleton-fishacre-house>

Travel back in time to the Jazz Age at the holiday home of the D'Oyly Carte family. You can lose yourself in the magical 12-hectare (30-acre) garden: viewpoints give enticing glimpses out to sea, paths weave through glades past tranquil ponds, and tender plants from the Mediterranean, South Africa and New Zealand thrive in the moist and sheltered valley.

National Trust – Greenway - 01803 842 382

Greenway Road, Brixham, TQ5 0ES - <https://www.nationaltrust.org.uk/greenway>

Agatha Christie described Greenway as “the loveliest place in the world”. It was here that she had her holiday home, on the banks of the River Dart. From walled gardens to riverside woodland, the informal garden at Greenway is very relaxed and tranquil. There are hidden gems to discover, views to admire and places to relax.

Berry Head Nature Reserve - 01803 882 619

Gillard Road, Brixham, TQ5 9AP

<https://www.countryside-trust.org.uk/berryhead/bh-things-to-do/visitor-centre-bh>

This stunning headland, with its iconic lighthouse and Napoleonic Fort, is surrounded by water on three sides and offers exceptional views across Torbay and beyond. You can enjoy some superb coastal walks along the award-winning English Riviera Geopark, spot wildlife on land and at sea, or simply relax in the award winning ‘**Guardhouse Cafe**’ - **01803 855 778**

Berry Head nature reserve, Brixham, TQ5 9AW - <https://www.guardhousecafe.com/>

Battery Garden -

Fishcombe Road, Brixham, TQ5 8RU

<https://www.englishriviera.co.uk/things-to-do/battery-gardens-p2927203>

Battery Gardens has one of the most panoramic views in the Bay and is a great location to watch the annual English Riviera Air show (June). The gardens are a natural landscape of trees and grass, with footpaths throughout the park, it is a great place to walk in all seasons.

The Battery Gardens is also host to the Brixham Battery Museum <http://www.brixhambattery.net/>

Lupton House - 01803 845 800

Brixham Road, Brixham, TQ5 8LB

<http://discoverlupton.com/>

Lupton House is a Grade II building set in beautiful parkland on the outskirts of Brixham. To the south of the main house there is a formal Italianate Garden also listed. The Coach House is now a delightful café. Lupton House host a number of workshops, events and festivals.

Travel by Land or Sea

Ferries to and from Kingswear to Dartmouth

Lower Ferry - 01803 861 234 – Kingswear TQ6 0AA - Dartmouth TQ6 9AP

<https://www.bythedart.co.uk/locations/lower-ferry-dartmouth-to-kingswear/>

Higher Ferry - 07866 531 687- Kingswear TQ6 0DZ - Dartmouth TQ6 9PH

<https://www.bythedart.co.uk/locations/higher-ferry-dartmouth-to-kingswear/>

Dartmouth Steam Railway & River Cruise – 01803 555 872

Churston Station, Brixham, TQ5 0LN

<https://www.dartmouthrailriver.co.uk/tours/dartmouth-river-cruise>

Enjoy your days out in Devon, take a steam train, boat trip or paddle steamer. Explore South Devon on the 'Round Robin Trip', which includes; a steam train, river boat and bus to visit the quaint towns of Paignton, Dartmouth and Totnes.

If you are visiting Greenway House and Garden, you can now arrive by steam train! Greenway Halt is a brand-new stop on the route - just board the steam train at Paignton, Churston (Brixham) or Kingswear.

WeFerry - Torbay & Teignmouth - 08000 869 450

The English Riviera Beach Hut, Princess Pier, Torquay, TQ2 5EZ - <https://www.weferry.co.uk/>

*WeFerry operate lots of different Boat Trips, from Fishing Trips, Ferries, Round Robins, Sunset Cruises and much more. Please note for social distancing compliance – the Departure Point is now Departure Point D, Princess Pier for **ALL TRIPS**.*

Funfish Trips - 07711 042 229

Sea Spray III Kiosk, The Quay, Brixham, TQ5 8AW - <https://www.funfishtrips.co.uk/>

A local, family run company specialising in Boat Trips & Cruises in Torbay (and beyond) from the ports of Brixham, Paignton & Torquay. Sea Fishing, Seal & Dolphin Watching, Wildlife Cruises & Cruise Ship Boat Trips & Excursions in and beyond the stunning English Riviera

Western Lady Ferry service - 01803 852 041

S W Coast Path, Brixham, TQ5 8AW - <https://www.westernladyferry.com/>

The 30-minute ferry ride across the Bay to Torquay and returning to Brixham is a stress-free delightful way to view Brixham from the sea, especially when the sun is shining!

Paignton Pleasure Cruises - 01803 529 147- <http://www.paigntonpleasurecruises.co.uk/>

A family run company with a comprehensive fleet of boats and vessels. They run regular ferries across Torbay and their Fishing and Day Trips are very popular.

Other independent fishing and diving trips are also available, operating throughout the year.

Trefoil Guest House Terms & Conditions

The terms and conditions shall apply to all Guests and any payment/deposit in respect of a booking shall constitute the Guests acceptance of the terms and conditions of Trefoil Guesthouse.

During your stay we will not service your room daily. Towels are changed after every 3 nights. If you require your room to be serviced, please ask. When staying 4 nights or more your room will be cleaned and the bed linen will be changed. We will check with you first!

Guests

- *Must not cause or make undue noise or disturbance. In the case of unacceptable behaviour guests will be asked to leave and the booking will be considered a cancellation.*
- *Must not bring/use any illegal or hazardous substances within the Guest House premises and will be asked to leave and their booking cancelled.*
- *Must not bring non-paying visitors onto the premises without prior consent of the Trefoil Proprietors.*
- *The Proprietors of Trefoil Guest House are not liable for any loss or damage to the Guest/s belongings.*
- *Trefoil Guest House has the right to detain a Guest's belongings until they settle the bill.*

No Stag or Hen Parties

No Pets

No Smoking/vaping on any area of the premises

Children 14 and over are welcome

Liability of the Guests

All guests are responsible and liable for any breakages or damages caused to Trefoil Guest House premises and/or its contents and will be charged.

Data Protection

Data gathered during the booking process will be held through our secure online booking management system following the General Data Protection Regulations (GDPR). We would like to retain this data after your visit to be able to inform you of future offers. If you would prefer us not to hold this information, please inform us during registration.

All credit/debit card details are managed securely following all PCI compliance requirements.

BOOKINGS

Should it become necessary for us to amend your booking, we will contact you immediately. We will endeavour to make alternative booking arrangements in agreement with the Guests to another local Guest House.

It is recommended that you purchase travel insurance to cover against any cancellations. If a booking is taken for a specific room and the room is unusable due to unforeseen circumstances beyond our control, we reserve the right to transfer the booking to an alternative room of similar quality.

ALL CARD PAYMENTS ARE TAKEN THROUGH A SECURE ONLINE SAGE PAY SYSTEM.

Direct Bookings

Payment Process

A prepayment deposit of 15% of the TOTAL booking price will be taken at the time of reservation. The REMAINING BALANCE WILL AUTOMATICALLY be taken 14 days before arrival.

We will automatically take the payment from the same debit/credit card used to pay your deposit. If you wish to use alternative payment methods, please contact us directly on 01803 855 266.

Cancellations

*A 15% deposit will be taken upon booking. In the event of a cancellation **up until** 14 days before arrival, the paid deposit is fully refundable.*

*In the event of a cancellation **within** the 14 days before arrival, the total price of the booking WILL AUTOMATICALLY BE TAKEN.*

In the event of a no-show, full payment will be taken.

Any early departure by Guests will be deemed as a cancellation and 100% of the total booking will be charged.

Check-in/out Times

*Check-in time - **3:00pm** to **7:00pm**. When possible, we will contact you either by text, email or phone to confirm your arrival time.*

If you would like to make alternative arrangements, please contact us directly on 01803 855 266, or text 07789 785 113; alternatively email trefoilbrixham@gmail.com.

*Check-out time - **10.30am**. Please remember to **return your key**.*

Booking Policy Updated 12/01/2023